

Terms and Conditions for Art Classes

These Terms and Conditions apply to all single workshops and multi-week art courses booked with The Wye Valley Arts Centre, (referred to below as 'we', 'us', or 'our'). By booking a class, you (the 'Student' or 'Customer') agree to these terms.

Eligibility, Booking and Payment

- **Adult Classes:** Our classes are strictly for adults aged 18 and over.
- **Securing a Space:** A place on any course or workshop is only secured once we receive full payment and you receive a confirmation email from us.
- **Pricing:** All fees are stated in GBP (£) and must be paid in sterling.
- **Multi-week classes:** Multi-week classes are sold as a complete package and as such, we cannot offer pro-rata refunds. If you miss a class, you are invited to make up the missed session by 'doubling' up on another Friday in that 10-week block. Missed classes cannot be carried over to a future course unless classes have been missed due to illness or cancellation by us.
- **Taster Sessions for Multi-week Classes:** Taster sessions can be booked at a cost of £45 for a half day session. We recommend at least two sessions to be able to decide if you wish to continue. In this case, the fee paid will be credited against the remaining sessions of the course, charged at £35 per session.

Your Right to Cancel and Refunds

Because our workshops and courses are booked for specific, fixed dates, bookings are non-refundable unless otherwise stated below:

If you cancel a booking for any reason, you must notify us in writing and whatever you have paid, less £10 admin fee, will be returned to you ***if that booking is taken up by someone else.*** No refund can be made if the cancelled booking is not re-let. We can in some cases transfer bookings to a new date if available provided this is requested not less than 2 months from the start of the course.

We may cancel a booking at any time before the date on which it begins. We would only expect to do this for a reason unforeseen by us at the time your booking was accepted. In this unlikely event, we shall refund in full all money received by us for the booking.

Materials Provided: All core art materials required for the class or workshop are provided by us and included in your fee **unless otherwise stated.** You are welcome to bring your own materials and tools if you prefer, however we reserve the right to inspect these and restrict their use if they pose a safety hazard.

Clothing and Property: Art materials can stain. We are not liable for any damage to your personal clothing, footwear or belongings. We recommend wearing appropriate clothing that you do not mind getting dirty.

Health, Safety and Studio Conduct

- **Health and Allergies:** you must notify us of any relevant medical conditions, severe allergies (e.g. to solvents, pigments or materials used in the studio), or accessibility requirements at the time of booking.
- **Safety Instructions:** Students must follow all health and safety briefs given by the tutor, including the safe handling of sharp tools, mediums and equipment.
- **Conduct:** We reserve the right to ask any student to leave the premises immediately, without a refund, if their behaviour is deemed disruptive, abusive, or unsafe to themselves or others.

Photography and Marketing

Photography Consent: We may occasionally take photographs or short videos during classes to use for marketing, social media and our website. **If you do not wish to be photographed**, please inform the tutor at the start of your first session, or email us at info@wyearts.co.uk prior to the class.